

Bushwakka Warranty

Bushwakka Africa offers this extensive warranty to the original purchaser of an adventure trailer and is effective from the date of when the warranty is registered (which should be equivalent to the date of registration).

LIMITED LIFETIME CHASSIS WARRANTY

Bushwakka Africa warrants the trailer main frame 3CR12 chassis to the original licensed owner to be free from defects in material and workmanship with the following conditions:

This **LIMITED LIFETIME WARRANTY** does not cover:

- the hitch, tires, wheels, axles, suspension, parking jacks, lights, wiring, paint, or any other features or options outside the scope of the trailer mainframe weldment
- Products which have been operated in excess of rated capacities
- Misuse, abuse or accidents
- Vehicles which have been altered, modified or repaired in any manner not authorized by Bushwakka Africa.

Limited lifetime is determined by the following criteria:

- 5 Years on trailers, to the original owner and is non-transferrable, limited to the first accident or overloading / misuse / abuse.

FULL ONE YEAR WARRANTY

Bushwakka Africa warrants each new product manufactured by us to be free from defects in material and workmanship for a period of one year from date of delivery to the original purchaser except as noted below.

- New products which have been operated in excess of rated capacities
- Misuse, abuse or accidents
- Trailers which have been altered, modified or repaired in any manner not authorized Bushwakka Africa
- Second-hand or used trailers
- Wear items such as (but not limited to) tyres, batteries, suspension, bearings, parking jacks, geyser, paint or canvas products

- Products that have not been properly maintained (trailers must be serviced every 10,000 km's or once a year whichever comes first and remains the responsibility of the registered owner of the trailer).

In no way shall the manufacturer be held liable for consequential damages such as rentals of substitute vehicles, loss of profits, downtime, or other commercial losses.

This warranty does not cover shipment of trailer or parts to dealer or manufacturer, or return shipment of trailer or parts to dealer or consumer from factory.

SUPPLIER/VENDOR WARRANTIES

Bushwakka Customer Warranty is subject to Supplier Warranty Terms and Conditions and as such, Bushwakka Africa cannot be held liable for the replacement costs if such items are not covered under the Supplier Warranty.

BUSHWAKKA AFRICA OBLIGATION

Our obligation under this warranty is to repair or replace (at our factory or at an authorized Bushwakka dealer if approved by Bushwakka Africa HQ) warrantable parts proven defective within the time limit of this warranty as well as within the time limit of the Supplier Warranty.

Bushwakka Africa will handle disposition of warranties on purchased components such as axles, suspensions, wheels, batteries, parking jacks and other purchased parts in conjunction with their respective manufacturers, and under the terms of their respective warranty policies but cannot be held liable if the supplier warranties have expired on the purchased components.

Bushwakka must receive immediate notification of a defect and no allowance will be made for repairs without our prior consent or approval. Manufacturers do not pre-authorize any dealership for warranty work. If the work performed is not pre-authorized, it may be deemed void.

Defective parts must be reported and returned within 20 (twenty) days of receipt of replacement parts.

This warranty is in lieu of all other warranties, expressed or implied by law or otherwise, and there is no warranty of merchantability or fitness of purpose.

Government regulations require motor vehicle manufacturers to maintain a record of original owners of their equipment. Our warranty registration fulfils this requirement.

This warranty is written under the laws of South Africa, and some provisions in this warranty may be adjusted according to your local province or country's laws (in terms of export).

Complete warranty details and changes can be read on our website www.bushwakka.africa

WARRANTY CLAIMS

Bushwakka Africa must receive immediate notification of a defect in material or workmanship in order to expedite the warranty service. Warranty may only be claimed through Bushwakka Africa HQ. It is beneficial to register for warranty on the date of the sale of the trailer as it would extend the warranty period.

Bushwakka Africa does not pre-authorize any dealership for warranty work unless so stated. These procedures must be followed or the warranty will be null and void.

When directed by our warranty and service department to return components, please send them to the shipping address below OR alternatively to the location provided by Bushwakka Africa HQ:

Bushwakka Africa Pty Ltd: 13 Krone Street, Worcester, 6850 – South Africa

and inform Bushwakka Africa in writing via info@bushwakka.africa

RIGHTS

The manufacturer reserves the right to modify, without notice, specific designs, specifications and policies (including warranty policy) as they see fit without obligation in regards to products previously sold.

The manufacturer also reserves the right to discontinue or update any model or policy without obligation in regards to previously sold products.